

***Taupo DeBretts Spa Resort is committed to fulfil compliance obligations***

***Our organization will comply with all current and relevant subsequent Regulations any amendments to these legislations and all relevant Codes of Practice***

The core business of Taupo DeBretts Spa Resort Ltd is providing a premium quality leisure experience to all our guests

**Our Strategic Plan:**

We shall provide a '5 Star Quality Service' that adds value and ensures that our Customers' expectations are met, if not, exceeded

We shall ensure communications between our Customers, Suppliers and ourselves is maintained and advanced to improve relationships

We shall champion innovative business systems to become the benchmark of businesses nationwide

We shall adopt a 'best practice' tourism culture that promotes sustainability and environmental friendliness and is recognized as the most efficient, effective, respected and socially responsible of operators

We shall improve our service offering and cost effectiveness through continuous improvement and quality practices

Signed:



Date:

5/03/2020